

EXHIBIT 25

EXHIBIT 215

Brandon Leatha

09/16/2022

To: Scoggins, Harold D[Harold.Scoggins@seattle.gov]
From: Drake, Melodi
Sent: Fri 10/9/2020 3:46:21 PM
Subject: Re: iPhone Locked

Great. So glad it worked out!

Melodi L. Drake

Administrative Specialist III

FAC Communications, Seattle Fire Department

206.386.1490 - Office

206.300.1774 - Mobile

Melodi.Drake@seattle.gov

From: Scoggins, Harold D <Harold.Scoggins@seattle.gov>
Sent: Friday, October 9, 2020 8:44 AM
To: Drake, Melodi <Melodi.Drake@seattle.gov>
Subject: RE: iPhone Locked

Hello Melodi,

Thanks for all the help yesterday, I ended up at the Apple store last night. They helped me out getting it reset.

HDS

From: Scoggins, Harold D
Sent: Thursday, October 8, 2020 15:13
To: Drake, Melodi <Melodi.Drake@seattle.gov>
Subject: RE: iPhone Locked

Hello Melodi,

No worries, I tried this on my work laptop. But the city systems will not load iTunes on the computer. I will try another route. Thanks for all of your help today.

HDS

From: Drake, Melodi <Melodi.Drake@seattle.gov>
Sent: Thursday, October 8, 2020 14:58
To: Scoggins, Harold D <Harold.Scoggins@seattle.gov>
Subject: RE: iPhone Locked

This one works. Used this method with E40's phone. You will need to use your personal pc or your work laptop. I ran into issues with my work desktop computer. Sorry this is a hassle. Please let me know if I need to come down. I am in the office today.

SEA_00144325

<https://support.apple.com/en-us/HT204306>

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Melodi.Drake@seattle.gov



From: Scoggins, Harold D <Harold.Scoggins@seattle.gov>
Sent: Thursday, October 08, 2020 13:52
To: Drake, Melodi <Melodi.Drake@seattle.gov>; Murphy, Nick <Nick.Murphy@seattle.gov>; Ma, Siamen <Siamen.Ma@seattle.gov>; Fournier, Paul <Paul.Fournier@seattle.gov>
Subject: RE: iPhone Locked

Hello Melodi,

Thank you for this tip, I was so close. I got to number 6 when it sent the authentication code to my phone that I could not retrieve.

HDS

From: Drake, Melodi <Melodi.Drake@seattle.gov>
Sent: Thursday, October 8, 2020 12:57
To: Scoggins, Harold D <Harold.Scoggins@seattle.gov>; Murphy, Nick <Nick.Murphy@seattle.gov>; Ma, Siamen <Siamen.Ma@seattle.gov>; Fournier, Paul <Paul.Fournier@seattle.gov>
Subject: RE: iPhone Locked

You can try this method. Then you don't need iTunes.

Recovering your iPhone through iCloud

1. Open icloud.com/find in a browser on your computer.
2. Use your Apple ID and password to log in to your account.
3. Click **All Devices** at the top of the screen.
4. Select the device of yours that is disabled.

5. Click Erase, and then Confirm Erase. (don't worry, your content is backed up under your Apple ID)

6. Enter your Apple ID password to authenticate your device has been wiped, and it will power up as any new iPhone would.

7. Go through the iPhone setup process and restore the device using your most recent backup via iTunes or iCloud.

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From: Scoggins, Harold D <Harold.Scoggins@seattle.gov>
Sent: Thursday, October 08, 2020 12:25
To: Murphy, Nick <Nick.Murphy@seattle.gov>; Ma, Siamen <Siamen.Ma@seattle.gov>; Fournier, Paul <Paul.Fournier@seattle.gov>; Drake, Melodi <Melodi.Drake@seattle.gov>
Subject: RE: iPhone Locked

Is there any way I can get iTunes pushed to my computer? I may be able to wipe it clean and reset it from there.

HDS

From: Murphy, Nick <Nick.Murphy@seattle.gov>

Sent: Thursday, October 8, 2020 08:08

To: Scoggins, Harold D <Harold.Scoggins@seattle.gov>; Ma, Siamen <Siamen.Ma@seattle.gov>; Fournier, Paul <Paul.Fournier@seattle.gov>; Drake, Melodi <Melodi.Drake@seattle.gov>

Subject: RE: iPhone Locked

Chief

I found this site to unlock an AT&T device (I think yours is on First NET which is AT&T) but I have never used this site before/

<https://www.att.com/deviceunlock/unlockstep1>

Nick Murphy

Business Applications Manager – Fire and Police Systems

SEATTLE INFORMATION TECHNOLOGY

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Best-in-Class Digital Services

City of Seattle staff References for Telecommuting below

[Digital Workplace Learning Hub](#)

[Telework Technology Guide](#)

From: Scoggins, Harold D <Harold.Scoggins@seattle.gov>

Sent: Thursday, October 8, 2020 07:57

To: Ma, Siamen <Siamen.Ma@seattle.gov>; Murphy, Nick <Nick.Murphy@seattle.gov>; Fournier, Paul <Paul.Fournier@seattle.gov>; Drake, Melodi <Melodi.Drake@seattle.gov>

Subject: iPhone Locked

Good Morning All,

I am looking for some tips to unlock my iPhone. It is locked and is asking for a the password to unlock it, it is different from the daily password I use. This happened a few months back and I got lucky, but today so far no such luck.

HDS